

4 Types of Questions – *a resource*

Four Types of Questions	
CLOSED questions	<ul style="list-style-type: none"> - Usually yes/no answers - Don't invite dialogue - Often used to check something - Are often a great way to poll a group - -
OPEN questions	<ul style="list-style-type: none"> - Answers are unpredictable - You ask with genuine curiosity to understand or learn something - You ask ready to take the time to listen - Often used to invite meaningful dialogue with groups - Wise to list these <i>in the learning design</i> itself so you can remember what you wanted groups to engage around AND is a visual tool or reminder for learners - Invite dialogue - -
DIGGING DEEPER questions	<ul style="list-style-type: none"> - Used to push dialogue and thinking to a deeper level - Help to get more clarity or information about something being shared - Usually used by facilitator and not in the learning design or in visuals - Are a helpful facilitation skill to push/deepen thinking, sharing, or reflection - -
POWERFUL open questions	<ul style="list-style-type: none"> - There are no easy answers - Are usually personal and complex - Point to or invite thinking about the desired change or impact as a result of the learning or learning event i.e. it is easy to name change you want but what is needed to get there - These are questions that have people pause to reflect what they could say - -

4 Types of Questions – *a tool*

How and where did you use each of these types of questions, and what was the impact?

CLOSED questions	
OPEN questions	
DIGGING DEEPER questions	
POWERFUL open questions	